Filename: microsoft-ms101-8-1-1-manage-service-assurance-dashboard
ShowName: Microsoft 365 Mobility and Security
SubTitle: Exam MS-101
Topic: Manage Security Reports and Alerts
EpisodeName: Manage Service Assurance Dashboard
Description: Adam and Wes discuss how to manage the Service Assurance Dashboard.

Manage Service Assurance Dashboard

Implement Microsoft 365 Security and Threat Management (30-35%)

Manage Security Reports and Alerts
• Manage Service Assurance Dashboard
• Manage Tracing & Reporting on Azure AD Identity Protection
• Configure & Manage Microsoft 365 Security Alerts
• Configure & Manage Azure Identity Protection Dashboard & Alerts

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Manage Service Assurance Dashboard

Service assurance in the Security & Compliance Center

Use Service assurance in the Security & Compliance Center to access documents
that describe a variety of topics, including:

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• Microsoft security practices for customer data that is stored in Office 365

• Independent third-party audit reports of Office 365

• Implementation and testing details for security, privacy, and compliance
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controls that Office 365 uses to protect your data

You can also find out how Office 365 can help customers comply with standards,
laws, and regulations across industries, such as the:

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• International Organization for Standardization (ISO) 27001 and 27018

• Health Insurance Portability and Accountability Act of 1996 (HIPAA)

• Federal Risk and Authorization Management Program (FedRAMP)
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Who can access Office 365 Service assurance, and how?

New customers, and customers evaluating Microsoft online services can access
Service assurance which is included with Office 365 Enterprise E3 and E5 plans
(both trial and paid subscriptions).

Existing customers of Office 365 for business can access Service assurance. If
you are the Office 365 global admin (sometimes called company administrator) for
your organization, you will already have access to Service assurance, and you
can onboard others.

If you are not the Office 365 global admin for your organization, and you need
access to Service assurance, ask your admin to add you to the Service Assurance
User role group.

Service Trust Portal:
https://servicetrust.microsoft.com/

Questions to think about for the exam:

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1. Where to find ISO information about Microsoft Cloud Services?

2. Where can you evaluate the organization's risk assessment?

3. What permissions (role) do you need to be assigned to access Service
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Assurance information?