Filename: microsoft-ms101-13-3-1-configure-eDiscovery
ShowName: Microsoft 365 Mobility and Security
SubTitle: Exam MS-101
Topic: Manage eDiscovery
EpisodeName: Configure eDiscovery
Description: Adam and Wes discuss the steps necessary to help you successfully configure eDiscovery.

Configure eDiscovery

Manage Microsoft 365 Governance and Compliance (35-40%)

Manage eDiscovery
• Search Content Using Security & Compliance Center - Overview
• Search Content Using Security & Compliance Center - Roles
• Plan for in-place and legal hold
• Configure eDiscovery

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Configure eDiscovery

Holds and email forwarding

Email forwarding can be configured so that any message sent to the original mailbox is not copied to that mailbox and is only sent to the forwarding address.

If email forwarding is set up for a mailbox and messages are not copied to the original mailbox, what happens if the mailbox is on hold?

The hold settings for the mailbox are checked during the delivery process. If the message meets the hold criteria for the mailbox, a copy of the message is saved to the Recoverable Items folder.

That means you can use eDiscovery tools to search the original mailbox to find messages that were forwarded to another mailbox.

Deleting a mailbox on hold

When you delete the corresponding Office 365 account for a mailbox that's been placed on Litigation Hold or In-Place Hold, the mailbox is converted to an inactive mailbox, which is a type of soft-deleted mailbox.

Inactive mailboxes are used to preserve the contents of a user's mailbox after they leave your organization.

Items in an inactive mailbox are preserved for the duration of the hold that was placed on the mailbox before it was made inactive.

Inactive mailboxes cannot receive email and are not displayed in your organization's shared address book or other lists.